Information Security Management System Policy

METRICA is a Spanish company specialized in information technology, offering creative solutions to business challenges and delivering expertise to help clients stay up to date with the latest innovations in information and communication technologies, and to apply them for business benefit.

The company develops customized projects for each client, integrating them into their individual Management Systems. METRICA assumes full or partial responsibility for evolving or managing Information Systems and provides access to professionals with various levels of specialization and experience. These professionals are capable of creating new IT solutions, supporting business operations, and ensuring the continuity and technological evolution of both new and existing platforms. Our team brings extensive experience across a wide range of sectors, company sizes, and complexities.

Being fully aware that information security—especially that concerning our clients—is a valuable asset, METRICA has established an Information Security Management System (ISMS) in accordance with the requirements of the ISO/IEC 27001 standard. The purpose is to ensure the continuity of information systems, minimize the risk of damage, and guarantee compliance with defined objectives.

The objective of this Security Policy is to establish the necessary framework to protect information assets against internal or external threats, whether intentional or accidental, in order to safeguard the confidentiality, integrity, and availability of information.

The Information Security Committee bears the ultimate responsibility for the effectiveness and enforcement of the Information Security Management System. This committee is tasked with the approval, dissemination, and enforcement of the present Security Policy. On its behalf, a Responsible Person for the Information Security Management System has been appointed with sufficient authority to take an active role in overseeing the implementation, development, and maintenance of the ISMS.

The Information Security Committee will also develop and approve the risk assessment methodology used within the ISMS.

Every person whose activity may be directly or indirectly affected by the requirements of the ISMS is strictly required to comply with this Security Policy.

METRICA will implement all necessary measures to comply with applicable regulations concerning information security, including IT policies, building and infrastructure security, and the behavior of employees and third parties associated with METRICA in their use of IT systems.

The measures required to ensure information security, through the application of standards, procedures, and controls, are aimed at ensuring the:

- Compliance with applicable legislation related to information systems
- Confidentiality of data managed by METRICA
- Availability of information systems, both in the services provided to clients and in internal operations
- Preparedness and response capabilities for emergency situations, ensuring the rapid recovery of critical services
- Protection against unauthorized alterations to information
- Promotion of awareness and training in information security

Signed: Legal Representative, METRICA

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